

zoostorm PlayTab

User Guide/ Warranty Manual



Product no: 3305-1030

Safety Precautions

On Battery

- Charge the battery only in temperature that ranges from 0°C to 35 °C.
- Do not charge Tablet PC if the battery is found damaged or leaking.

On Operation

- Never subject Tablet PC to extremes of light, temperature, moisture or vibration.
- Do not use or store Tablet PC in a location subject:
 - A. Extreme high temperature, such as in a sun-heated car.
 - B. Direct sunlight.
 - C. High humidity or places with corrosive substances.
 - D. Sub-zero condition, especially during winter.

On Micro SD card

- After inserting a Micro SD card, if the device has no response, please take out and insert again.
- Do not remove Micro SD card or turn off Tablet PC during data writing or reading to prevent damage to data and to the device.
- Make sure the Micro SD card is unlocked before writing or deleting data in the card.
- Backup your files and data before formatting the Micro SD card. Please format the Micro SD card in FAT.

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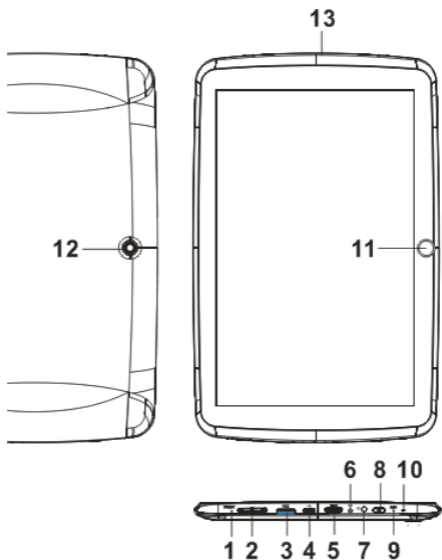
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Chapter 1 Basics

Zoostorm PlayTab is a Tablet PC with touch screen. It supports Wi-Fi function and third party software.

Parts and Control



1. **Reset button**
2. **Volume +/- button** – Press to adjust volume level.
3. **Memory card slot**
4. **USB jack-** for charging or data transfer.

Chapter 1 Basics

5. **HDMI port-** to connect to HDMI device.
6. **DC-in jack**
7. **Earphone jack**
8. **Power button** – Press and hold for 3 seconds to turn on.
9. **Microphone**
10. **Charging indicator** – when the device is being charged, red light is on, when fully charged, the red light will go out.
11. **Front Camera**
12. **Rear Camera**
13. **Speaker**

Box Contents

- 1x Tablet PC
- 1x AC Adapter/ Power Cable
- 1x User Guide/ Warranty Manual

Power On and Off the device

- Press and hold the Power button for 3 seconds to turn the device on.
- It may take a moment for the device to turn on and load.
- Press and hold the Power button for 3 seconds to select **Power off**, then it will appear a confirmation window, tap **OK** to turn off the device.

Chapter 1 Basics

Charging the device

- You need to charge the device prior to use it for the first time or when battery power is low.
- Charge the device using AC adapter with output 9V, 2A.
- Charging through PC may not be able to fully charge the device due to the low output charging current from PC USB port.
- Please turn the device to standby mode to shorten the charging process.
- It will take about 4 hours to fully charge the device in standby mode (LCD off).
- When the power cable is connected to the device for charging, the device will enter into standby mode after remains idle for 60s. Press the [Power] button to wake up the device.
- The battery status is displayed at the top of the screen.



Battery full

Low battery

Charging

Transferring Contents

From Computer

- The device supports USB Mass Storage Device function.
- To import contents (e-books, video, audio, photo etc) into the device, connect the device to PC via the supplied USB cable.

Chapter 1 Basics

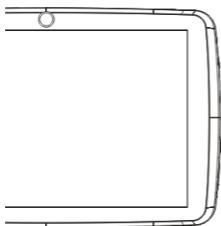
- Upon successful connection to PC, turn to the Zoostorm PlayTab, on the status bar; flick upwards to display an ongoing list.
- Select “**USB connected**”, then tap on “**Turn on USB storage**” to enter USB mode and all operation will be halted.
- Go to [**My Computer**], double click on the device's disk to open.
- Perform normal file management operation like other USB device.

From memory card

This unit supports Micro SD card up to 32 GB

To insert a Memory card

Insert the card correctly with the contact pin facing



downwards as illustrated below. Pushing the card into the memory card slot, then you should hear a click when the card is seated correctly. You may damage the card and the

device if Micro SD card is not inserted correctly.

To remove Micro SD card, push the card once again until it clicks.

When a Micro SD card is inserted in or ejected from the device, it may take few seconds for the device to update the content. Please avoid inserting or ejecting

Chapter 1 Basics

Micro SD card when other operation is running as this may cause the system hang.

- Do not remove the card if the content inside the card is being played. This will halt the operation of the device and cause the device to restart.
- If the system is not responding, press **Power** button for 6 seconds to reset.

Stand by /Wake up mode

Press **Power** button to enter Stand by mode, then the device locks automatically.

Locking the device turns off the display to save your battery and to prevent unintended operation of the device.

To wake up the device, press **Power** button again, then press the Lock button and drag the slider.

Home screen

When the device is turned on, it will enter into the Home screen.




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Menu bar

1. Search bar for web browser
2. Main menu button
3. Widget & Shortcut button
4. Return button
5. Home button
6. Running application
7. Volume - button
8. Volume + button
9. Option Menu button

Status bar


10. USB connection
11. USB debugging
12. Memory card indication
13. Time Display
14. Wi-Fi connection
15. Battery indicator

Flick upwards at the status bar to display an ongoing list, tap  to display more status information.

Customising Home screen

Adding icons on home screen

You can add shortcuts, widgets or folders to home screen.

To add icons on screen, tap  to enter Main

Chapter 1 Basics

menu, press and hold on the desired options to go to home screen, then drag the icon to the desired place.


Moving icons on the home screen

1. Touch and hold the icon to be moved until you see a shadow of the icon.
2. Drag the icon to the desired place.

Removing icons on home screen.

Touch and hold the desired icon to be removed until it appear a “X” at the top screen, then drag the icon on “X”, when the icon turns red, release it to remove.

Setting wallpaper for home screen

Tap  → **Wallpaper**; select the desired picture as wallpaper.


About the additional home screen

You can use up to five screens. Flick left or right to go to other home screen.

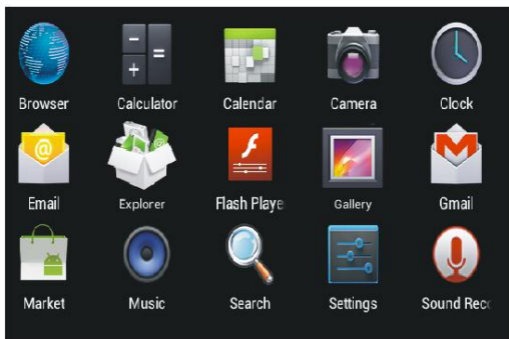
Go to the first Home screen: press the **Home** button.

Main menu







All application icons are on the Main menu.

- On home screen, tap  to show the Main menu.
- Tap an icon on the Main menu to open the desired application.

Chapter 1 Basics



Touch screen or buttons

- Tap an icon to open an application.
- Tap at the bottom of the screen to display the menu bar.
- At the Menu bar, tap  anytime to return to previous screen, press and hold to return to Home screen.
- Tap  anytime to return to Home screen.
- Tap  on the screen anytime to display the option menu.
- Tap  to show the running application.
- Tap  /  to adjust volume level.

Scrolling

Chapter 1 Basics

- Drag your finger up and down to scroll file list.
- Flick to scroll quickly.
- On webpage, drag up and down to scroll around the page (be care for so as not to click the link) .
- Tap or touch anywhere on the screen to stop it immediately.

Onscreen keyboard

Use the onscreen keyboard to enter text, such as

Text messages, or web addresses.

- Tap a text field to bring up the keyboard.
- Touch and hold on the text field to select an input method.



Uppercase key



Backspace key



Enter key



Input options



Numeric/punctuation/symbol key

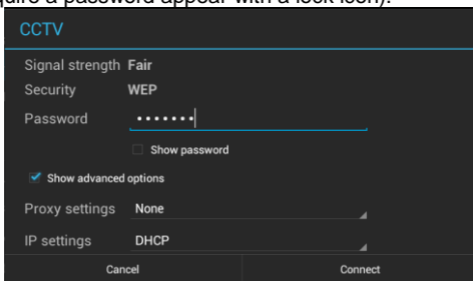
Connecting to the internet

Turn on Wi-Fi: From Main menu choose **Settings**→**Wireless & networks**→**Wi-Fi**, and tap the other end next to “**OFF**”. Then “**ON**” will appear when you have turn on the Wi-Fi.

Join a Wi-Fi network: From the detected network list, select a network, if necessary, enter a password and

Chapter 1 Basics

tap "**Connect**" to save the settings for the encrypted connection and connect to Wi-Fi. (Networks that require a password appear with a lock icon).



Select "**show advanced option**" to show more options.

Once you've joined a Wi-Fi network manually, it automatically connects to it whenever the network is in range.

Switching Screen orientation

Screen orientation can be set to vertical or horizontal via the built-in G sensor.

- From Main menu, tap **Settings** → **Display**, select **Auto-rotate screen**.
- Rotate the unit and the screen rotates too, automatically adjusting to fit the screen.

Chapter 2 Getting Started


Web browser



View a webpage

- From **Main menu**, tap **Browser** to open web browser.
- Tap the address bar at the top of the screen.
- On address bar, type the web address and tap **Enter**.
- Tap the link on the webpage to open a new webpage.
- Drag up and down to scroll around the webpage.
- Double tap or pinch on the webpage to zoom in or zoom out.
- In zoom mode, drag left, right, up, down to move the webpage.
- The multiple webpage windows opened at a time are shown on the top screen. Tap on the desired window to enlarge to full screen mode.


Chapter 2 Getting Started

- To return to the previous page, tap the  button.


Notice:

- To switch screen orientation, rotate the unit.
- Browser start page always defaults to Google home page.


Add bookmark

Tap  to add the current visited webpage as bookmark.


Bookmarks List

Tap  to show bookmarks list, tap a bookmark to open the webpage. Touch and hold the bookmark to display the option menu for bookmark.


- History

Access to view history lists. To remove these lists, tap , and then select **Clear history**.

- Settings

Tap  to use more available function, including Privacy & security, Accessibility and so on.

Refresh/Stop


Tap  to refresh on the current page, tap **X** to stop loading the current page.

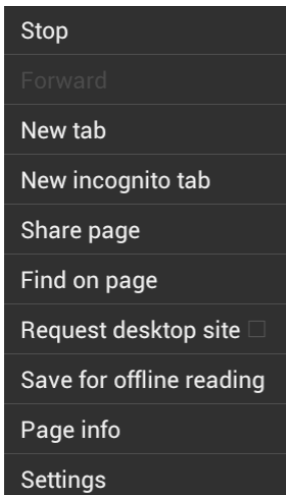
Chapter 2 Getting Started

Forward

Tap ←/→ go to previous/next webpage screen.

Using the option menu

Tap  to display the browser option menu. Tap on the desired item to use webpage viewing control.



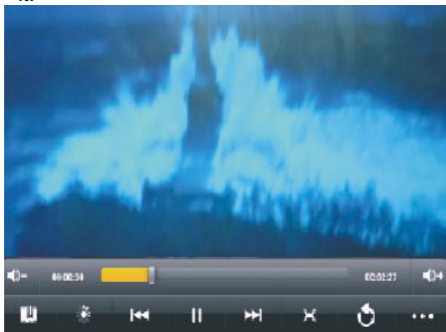
Chapter 2 Getting Started

Watching Videos



Playing videos














- On the **Main menu**, tap **Gallery** → **Video folder** to open video player.
- Drag up and down to scroll through the file list.
- Tap to select a video file for playback.
- Touch and hold on the selected video file to delete it.



Chapter 2 Getting Started

Controlling Video Playback

When playing video, tap on the screen to pop up control toolbar.

Play or Pause a video	Tap  /  .
Play previous/next video	Tap  /  .
Fast rewind or fast forward	Touch and hold  /  .
Skip to any point in a video	Tap anywhere or drag the play head on the progress bar.
Adjust the volume level.	Tap  /  or use the volume buttons.
Add a bookmark in the current playback position	Tap  .
Adjust screen brightness	Tap  .
Adjust the screen size: full screen, 16:9, 4:3	Tap  .
Display video menu	Tap  .
Return to the video browser screen	Tap  .

Notes:

Chapter 2 Getting Started

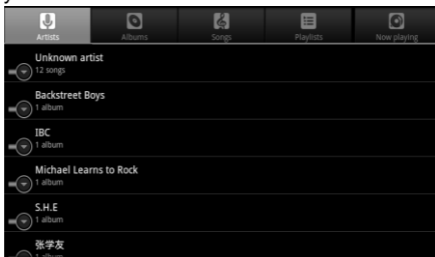
- If a bookmark is added, it allows you to continue playing from the bookmark when you open the video file next time.
- Video player supports subtitle file, please load the subtitle file to be displayed on the current video, unless the subtitle is integrated into the video itself.
- The reader supports subtitle of sub, ssa, srt, lrc format, encoded in UTF8 format.
- The file name of the subtitle must be identical to that of the video file. The subtitle will be loaded automatically during video playback.

Playing Music



About music library

From **Main menu**, tap **Music** to enter into music library.



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Sorting by artist



Sorting by album



All songs






Sorting by Playlist



Return to Now playing screen

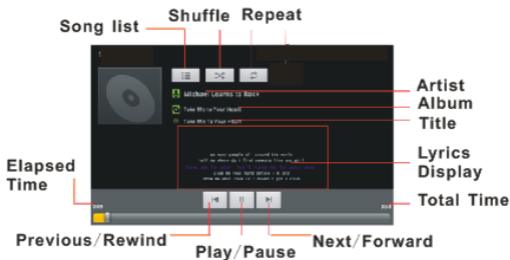
Playing songs










1. From Home screen or **Main menu**, tap **Music** to enter music library.
2. Tap on a desired tab to enter song list.
3. Drag up and down to scroll the song list.
4. Tap the desired songs to start playing.

Note: If you want to exit music mode, tap  to pause, then tap  or .







Controlling Song Playback

Chapter 2 Getting Started



Pause or play songs.	Tap  /  .
Play previous or next song.	Tap  /  .
Fast rewind or fast forward	Touch  and hold  .
Skip to any point in a song	Tap anywhere or Drag the play head on the progress bar.
Adjust the volume level.	Tap  /  button or use the volume buttons on the unit.
Display the current	Tap  .



Chapter 2 Getting Started

song list	
Set shuffle mode	Tap  .
Set Repeat mode	Tap  .
Display the music playback menu	Tap  .
add the current playing song to playlist	Tap  → Add to playlist.
Delete the current song	Tap  → Delete.
To return to the Media Library	Tap  .


Using the playlist

Use the playlist to manage the songs in the library

Creating a new playlist

In the music playback screen, tap →  →  → **New**, and enter the name for the new playlist, then tap **Save**.

Adding the current song into playlist

In the music playback screen, tap .
Tap on a desired playlist, then the current song has been added into the selected playlist.

Chapter 2 Getting Started

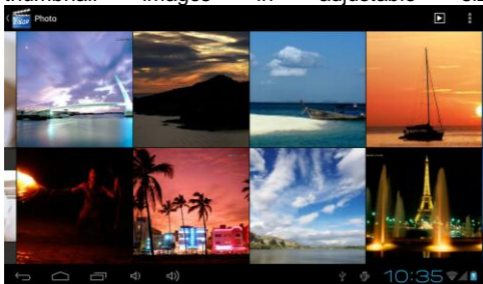
Viewing photos




On the **Home screen** or **Main menu**, tap **Gallery** → **Photo folder** to view photo.

Thumbnail View

Thumbnail view displays the catalog as a table of thumbnail images in adjustable sizes.












- Tap on the desired photo to full screen view.
- In full screen mode, tap  to return to thumbnail view mode.

Start to view photo

Chapter 2 Getting Started

Tap on the screen to show / hide the control bar.

View the previous / next photo.	Flick Left/Right on the screen.
Zoom in or zoom out	Use two fingers to pinch on the viewing screen.
Set slide show effect	Tap  → Slideshow
Edit the picture	Tap  → Edit
Rotate the photo by 90 degrees clockwise, counterclockwise	Tap  → Rotate left/Rotate right .
Crop the picture	Tap  → Crop.
Set the photo as wallpaper	Tap  → Set picture as wallpaper.
Display photo information	Tap  → Details
Share the photo with others.	Tap  .
Delete or save photo	Tap  .
Return to thumbnail mode.	Tap  .

Notes:







- In zoom in /out mode, drag your finger up, down, left or right to move photo.
- Rotate the unit to switch screen orientation.

Chapter 2 Getting Started


Using Camera




From **Main menu**, tap **Camera** to enter camera mode.

- Tap  to select Camera mode, tap  to switch to Camcorder mode
- Tap  to preview on taking photo or recording video.
- Tap  to switch between Front camera and Rear camera.
- Press  to take photo or record video, and photo/video file will be saved automatically.
- Tap  to display setting menu.
- Tap the thumbnail icon at top right to view the photo or play back the video.
- Press the **Return** button to exit from the camera mode.




Camera settings

- Tap  to set White balance.

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- Tap SCN to set Scene mode.
- Tap  to set Store location/ Picture size.

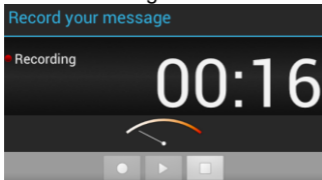
Camcorder settings

- Tap  to set White balance.
- Tap  to set Time lapse interval.
- Tap  to set Store location.


Sound Recording





From **Main menu**, tap **Sound Recorder** to enter sound recording mode.



Recording a voice file

- Press  to start recording a voice file.

Chapter 2 Getting Started

- Press  to stop recording.
- Press  to play back the current recorded voice file.
- It will display a message window to choose “**Done**” or “**Discard**”, choose “**Done**” to save the voice file; choose “**Discard**” to discard the voice file.
- A recording time indicator will appear during the recording.
- Repeat the above steps to record more voice files.

Play back the voice file

- The record is saved in Record folder, open “Explore”, then open Record folder, and tap on the desired recorded file to be played.

Gmail




Setting up Gmail Accounts

Prior to the use of e-mail, you need to set up the mailbox account.

1. From **Main menu**, tap **Gmail**→**Sign In**.
2. Enter your user name and password, tap **Sign In** to continue.
3. Set P03/IMAP server (If necessary, obtain the required information from your network administrator, then tap **Next** to check server setting.

Using the mailbox

- In the mailbox, drag up and down to scroll the mail list.
- Tap to open the mail you want to read.
- On the mail list, touch and hold on the mail to display option menu.
- Use the option menu, the available options is: Read, Archive, Mute, Mark read, Delete, Add bar, Change labels.
- **About the Mail menu**



In the mail list, tap  to display a mail menu.

- Refresh: Refresh Mail

Chapter 2 Getting Started

- Compose: Write a new mail
- Account: View all e-mail accounts
- Go to labels: go to home screen of the Gmail
- Search: Search for the desired mail
- Setting: Set email account

Delete mail account

1. In the mail list, tap  to display a mail menu.
2. Tap **Accounts** to display email account.
3. Tap  to display a option menu, select **Account settings**.
4. Tap on the mail to be deleted to go to next screen, and then tap on **Remove account**.

Notice:

- You can set multiple mail accounts, tap Add account. If there is no response on the tablet
- Each time you use mail, the system will automatically jump to the default account.

File Explorer



Chapter 2 Getting Started

- From **Main menu**, tap **Explorer**.
- Tap to select **Internal / Micro SD card memory/USB** to enter.
- Drag up and down to scroll through the file list to select the desired folder or file.
- Touch and hold the selected file or folder or tap **Editor** to show the edit menu.
- To open a file or folder, tap on the file or folder.

About the tool bar and the Edit menu

- **Tool bar**



A: **Home** - return to the home Explorer screen.

B: **Level Up**- return to the previous directory.

C: **Multi**- choose more than one item

D: **Editor**- Copy, delete, move or rename a file or folder.

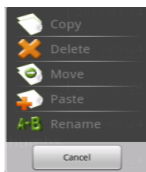
E: **New folder** - Create a new folder

F: **Back**- Go to previous screen.

G: **Next**- Go to next screen

Edit menu

Touch and hold on the selected file or folder or tap **Editor** to show the Edit menu.



Select multiple files or folders:

You can select multiple files or folders at the same time.

1. On the Tool bar, select **Multi**.
2. Tap the desired files to be selected, then they will be red highlighted. To cancel the selected items, tap on them again.

Copy / move files or folders

1. From the file list, select the desired files/folders to be copied or moved.
2. Tap **Editor** to show the edit menu, select **Move** or **Copy**.
3. Go to the target folder that you want to put the selected file or folder.
4. Tap **Editor** → **Paste**.

Note: it may take longer time to paste files/folder with big file size.

Rename the file or folder

Chapter 2 Getting Started

1. From the file list, select the desired file/folder to be renamed.
2. Touch and hold the desired file or folder to show the edit menu, select **Rename**
3. Tap the file name field and use On-screen keyboard to enter a new file name.
4. Tap **OK** to confirm.

Delete files or folders

1. From the file list, select the desired files/folders to be deleted.
2. Tap **Editor** to show the edit menu.
3. Select **Delete** to display a message window..
4. Select **Delete** to confirm the deletion.

Note: if only copy/move/delete one file/folder, you can touch and hold on the desired file or folder, then follow the above steps to do.

Managing third party applications

This unit support third party applications (such as MSN, etc.), you can install or uninstall applications for the system.

Download and install the application

1. Download the desired applications into your computer.
2. Copy the downloaded applications to the unit (you can also download the desired applications from the browser in your Zoostorm PlayTab Tablet PC.).
3. Disconnect this unit from the computer.

Chapter 2 Getting Started

Note: The system only supports XXX.apk format applications to be installed.

4. From **Main menu**, tap

Settings→**Security**→**unknown source**.

5. In Explorer, find the directory where the application is placed to tap to start the installation.

6. After finishing the installation, you will see the Applications on the Main menu.

Uninstall application

1. From the **Main menu**, then tap **Settings**→**manage applications**.


2. Select the application you desire to uninstall, and then tap **Uninstall**.

Note: The default applications can't be uninstalled from the unit.

Alarms



Clock

From Main menu, tap **Clock** →  **Set alarm** to start clock alarm setting.

Set an alarm:

On clock setting screen, tap "**Add alarm**" to start to alarm setting.


Note: You can set multiple alarms.

Adjust any of the following settings:

Chapter 2 Getting Started

- Tap **Time** to set the alarm time, tap + or - button to adjust the desired hours and minutes. Then tap **Set** to confirm.
- Tap **Ringtone** to choose the ringtone that sounds when the alarm goes off.
- Tap **Vibrate** to enable vibrate mode.
- Tap **Repeat** and choose the days to set the alarm to repeat on certain days.
- Tap **Label** to give the alarm a description. It displays the label when the alarm sounds.

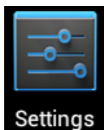
If at least one alarm is set and turned on, it will appear “**Alarm set: Time**” on home clock screen.

Turn an alarm on or off: tap the  next to the desired alarm to turn the alarm on or off. If an alarm is set to sound only once, it turns off automatically after it sounds. You can turn it on again to re-enable it.

Change settings for an alarm: tap the time of the desired alarm to be changed.

Delete an alarm: tap the time of the desired alarm to be deleted, select **Delete** to delete the alarm.

Chapter 3 Settings



From Home screen or Main menu, choose **Settings**, and then tap the desired items to be configured to start the Setting.

Wireless & networks

The Wi-Fi settings allow you manage networks, such as turn Wi-Fi on and join Wi-Fi networks.

Turn on Wi-Fi: From Main menu choose **Settings**→**Wireless & networks**→**Wi-Fi**, and tap the other end next to “**OFF**”. Then “**ON**” will appear when you have turned on the Wi-Fi.

Join a Wi-Fi network: From the detected network list, select a network, if necessary, enter a password and tap “**Connect**” to save the settings for the encrypted connection and connect to Wi-Fi. (Networks that require a password appear with a lock icon).

Select “**show advanced option**” to show more network control options.

If more than one previously used network is in range, Zoostorm PlayTab joins the one last used.

When Zoostorm PlayTab is connected to a Wi-Fi network, the

Wi-Fi icon at the top of the screen shows connection strength.

Chapter 3 Settings

Tap **More** to use more wireless network control including setting Airplane mode, Ethernet network setting, VPN settings, Portable hotspot.

Sound

Customize the sound settings, including the settings for Volumes, Default notification, Vibrate and ring, Touch sounds, Screen lock sound and Vibrate on touch.

Display

Customize the display settings, including the settings for Brightness, Wallpaper, Auto-rotate screen, Sleep, Font size, Accelerometer coordinate system and screen adaption, G Sensor Auto Zero.

Storage

View the memory status of Micro SD card and internal storage, format Micro SD card memory.

Battery

View the battery status of Zoostorm PlayTab.

Apps

Allows you to manage the applications sorted by Download, On SD card, running and All.

Accounts & sync

Allows you to add new account and sync all the accounts.

Location service

Let apps use data from sources such as Wi-Fi and mobile networks to determine you approximate

Chapter 3 Settings

location. Moreover, let Google use your location to improve search results.

Security

Allows you to set Screen security, Encryption, Passwords, Device administration and Credential storage.

Language & Input

Set region and language, keyboard, text input methods, speech, Mouse/Track pad.

Backup & reset

Allows you to backup account, app data, Wi-Fi passwords, and other settings to Google servers. Additionally, you can erase all data on Zoostorm PlayTab and reboot into the system in Recovery mode.

Date & Time

Set date, time, time zone and display format.

Accessibility

Allows you to install web scripts, set large text, auto-rotate screen feature, speak passwords, touch and hold delay.

Developer options

Helps you manage the Zoostorm PlayTab system, such as USB debugging, Stay awake, HDCP checking and so on.

Chapter 3 Settings

About tablet

Display the information about Zoostorm PlayTab, such as product status, model number, firmware version, Build number and so on

Chapter 4 Troubleshooting

If the device does not function as it is expected, please try the following steps.

The device is not responding or can't be turned on.

- Reset the device by pressing the **Power** button for 6 seconds. The device will be forced shutdown if it is on and you are required to restart the device again.
- Battery has been fully depleted. Please charge the device via USB or USB AC Adapter.

Battery Life seems short

- The operating temperature is below 5°C, this is due to the characteristics of battery and not a malfunction.
- The battery is not used for prolonged period. Please recharge the battery of the device again
- The battery is not fully charged. Please charge the device for 4 hours.
- The battery needs to be replaced. Please consult the authorized dealer for service.

The device can not be operated during USB connection

- The device cannot be operated while it is connected to PC.
- At status bar, flick upwards to display a Ongoing list, then select "**Turn off USB storage**" to resume operation.

Maintenance

- See warranty section (Pages 41-46)

Product Specifications

Display

10.1 inch TFT-LCD Display, 1280x800 pixels
High resolution capacitive multi-touch screen

Wi-Fi

802.11 b/g

System Properties

Processor : Rock Chip 3066
Architecture: ARMv7, Cortex A9, Dual Core
RAM Memory : DDR3 1GB
Operating System:Android 4.1

Storage memory

Built in memory: up to 32GB
Supports Micro SD card up to 32GB.

Media File Format supported

E-book: PDF, TXT, HTML, PPT, DOC, EXCEL
Audio: MP3/WMA/APE/FLAC/AAC/AC3/WAV
Photo: JPEG/BMP/GIF/PNG/TIFF
Video: MKV (H.264 HP) 、AVI、RM/RMVB、FLV、
MPEG-1、MPEG-2
Data transfer: Micro USB 2.0 High Speed
Audio: 3.5mm audio jack
Record : Microphone
Storage: Micro SD Card

Miscellaneous

Built in speaker

G sensor

Web Camera

Voice recording

Vibration actuator

Clock / Date

Real time battery indication

Battery life

Reading – more than 9 hours

Music – up to 10 hours (with back-light off)

Video- more than 6 hours

Web browsing : more than 6 hours

Standby time : 7 days

Charging

Power: DC 9V, 2A

Duration: 4 hours (approx)

Physical properties

Dimension: 267.7 X 169.0 X 11.8 mm

Weight: 319g (approx)

※ Design and specifications are subject to change without prior notice

Certification information

On FCC

This equipment has been tested and found to comply with limits for a Class B digital device, pursuant to Part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in residential installations. This equipment generates, uses, and can radiate radio frequency energy, and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: THE MANUFACTURER IS NOT RESPONSIBLE FOR ANY RADIO OR TV INTERFERENCE CAUSED BY UNAUTHORIZED MODIFICATIONS TO THE DEVICE. ANY SUCH MODIFICATIONS COULD VOID THE USER'S AUTHORITY TO OPERATE THE EQUIPMENT.

On CE



The symbol means that the unit complies with European safety and electrical interference directives.

Copyrights and Trademark Notice

Copyright laws prohibit copying the data of this product or the contents of this manual (illustrations, related documents, etc.) in whole or in part without the permission of the copyright holder. Additionally, use of the data of this product or the contents of this manual is not allowed without vendor's permission except for personal use.

All the brand and product names are trademarks of their respective companies.

Disposal and Recycling Information

Your Tablet PC must be disposed of properly according to local laws and regulations.

Because this product contains a battery, the product must be disposed of separately from household waste. When your Tablet PC reaches its end of life, contact your local authorities to learn about recycling options.

Battery Replacement:

The rechargeable battery in it should be replaced only by an authorized service provider.



This symbol on the product or in the instruction means that your electrical or electric equipment should be disposed at the end of its life separately from your household waste. There are separate collection systems for recycling in the EU, For more information, please contact the local authority or your retailer where you purchased the product.

Disclaimer

All the information, design and specifications contained in this manual were correct at the time of publication. However, as the product is under continuously upgrading, the final device may have a slightly difference in appearance or modified functionality than presented in this manual.

Zoostorm Standard Warranty

What this Warranty Covers

Zoostorm warrants that each hardware product that you purchase is free from defects in materials and workmanship under normal use during the warranty period. The warranty period for the product starts on the original date of delivery to the customer for a period of 12 months.

The duration of this warranty is then offered as a return to base service. Only the cost of the parts and labour involved in servicing any eligible repairs under the return to base warranty are covered.

This warranty also includes a technical support service via telephone and e-mail for the full duration of the warranty. This technical support service only provides support on your purchased product and software supplied by Zoostorm on your purchased product.

How to Obtain Warranty Service

If the product does not function as warranted during the warranty period, you may obtain warranty services by contacting Zoostorm directly on 0844 800 6183 or email support@zoostorm.co.uk. The warranty service is only available in the UK; therefore additional charges may apply for warranty claims outside of the UK.

What We Will Do to Correct Problems

We will attempt to diagnose and resolve problems over the telephone or e-mail. We may direct you to

download and install designated software updates. Some problems can be resolved with a replacement part that you can install yourself called a "Customer Replaceable Unit" or "CRU." If so, we will ship the CRU to you for you to install.

If the problem cannot be resolved over the telephone or remotely, through your application of software updates or the installation of a CRU by you, we will arrange for service of the product at our UK repair centre.

If we determine that we are unable to repair the product, we will replace it with one that is at least functionally equivalent.

If we determine that problems are as a result of customer misuse, improper maintenance, accidents, modifications, unsuitable physical operating environments, power surges or natural disasters, where possible we will offer to repair the product at a "fair" price to you.

We will carry out all repairs within a 10 working day timescale.

Replacement of a Product or Part

When the warranty service involves the replacement of a product or part, the replaced product or part becomes Zoostorm's property and the replacement product or part becomes your property. Only unaltered Zoostorm products and parts are eligible for replacement. The replacement product or part provided by Zoostorm may not be new, but it will be in good working order and at least functionally

equivalent to the original product or part. The replacement product or part shall be warranted for the balance of the period remaining on the original product.

Before we replace a product or part, you agree to:

1. Remove all features, parts, options, alterations, and attachments not under warranty service;
2. Ensure that the product or part is free of any legal obligations or restrictions that prevent its replacement; and
3. Obtain authorisation from the owner to have us service a product or part if you do not own it.

Customer Additional Responsibilities

Where applicable, before service is provided, you agree to:

1. Follow the service request procedures that we specify;
2. Backup or secure all programs and data contained in the product;
3. Provide us with all system keys or passwords to perform the warranty service; and
4. Ensure that all information about identified or identifiable individuals ("Personal Data") is deleted from the product or that, with respect to any Personal Data that you do not delete, you are in compliance with all applicable laws.

Use of Personal Information

If you obtain service under this warranty, Zoostorm will store, use and process information about you including name, phone numbers, address, and e-mail

address. We will only use this information to perform service under this warranty. We reserve the right to contact you after you have obtained services under this warranty to inquire about your satisfaction regarding our warranty service or to notify them about any product recalls or safety issues. We will only disclose your information where we are required to by law.

What This Warranty Does Not Cover

This warranty does not cover the following:

- Loss of, or damage to, your data;
- Any software programs, that were not provided with the product by Zoostorm or installed subsequently;
- Failure or damage resulting from misuse, accident, modification, unsuitable physical or operating environment, natural disasters, power surges, or improper maintenance by you;
- Damage caused by a non-authorized warranty service provider;
- Shipping costs for non-eligible warranty repairs;
- Failure of, or damage caused by, any third party products, software, peripherals or components.

This warranty is voided by removal or alteration of identification labels on the product or its parts.

Limitation of Liability

Zoostorm is only responsible for loss or damage to your product while it is: 1) in our possession; or 2) in transit in those cases where we are responsible for the transportation.

Zoostorm is not responsible for any data including confidential, proprietary, or personal data contained

Chapter 5 Appendix

in/on the product. You should remove and/or backup all such information from the product prior to its service or return.

UNDER NO CIRCUMSTANCES SHALL ZOOSTORM, ITS SUPPLIERS, RESELLERS, OR SERVICE PROVIDERS BE LIABLE FOR ANY OF THE FOLLOWING EVEN IF INFORMED OF THEIR POSSIBILITY: 1) THIRD PARTY CLAIMS AGAINST YOU FOR DAMAGES; 2) LOSS OR DAMAGE TO YOUR DATA; OR 3) SPECIAL, INCIDENTAL, INDIRECT OR CONSEQUENTIAL DAMAGES, INCLUDING LOST PROFITS, BUSINESS REVENUE, GOODWILL OR ANTICIPATED SAVINGS.

Hardware Faults - Call our Service and Support on 0844 800 6183 or E-mail support@zoostorm.co.uk

Zoostorm Service and Support are open from Monday - Friday; 9.00am until 5.30pm.

System Box Serial Number	
Date of Purchase	
Purchased From	